



Tasmanian Water Use Management Project

Frequently asked questions

Project

Who do I contact to find out more about the Tasmanian Water Management Use Project?

For further details regarding the Tasmanian Water Management Use project, call the Helpdesk on 1300 850 064 or email info@taswater.com.au

Ajenti

What does an Ajenti do?

The Ajenti (Swahili for “manager”) is a solar-powered telemetry unit which measures an electrical signal emitted by your water meter. It delivers this information to a data management system which allows you access to your water usage via a secure web site.

Why should I install an Ajenti?

The Ajenti Telemetry system is a simple solution that will assist you to manage your water use. Licensees can access their own data via a personalised password protected web account which provides access to daily water use and total water use from their website account for management and reporting purposes.

- electronic rather than manual collection of daily water use data
- better monitoring of on-farm water use and irrigation efficiency
- better monitoring of pump and irrigation system performance
- improved matching of irrigation to crop water use requirements
- assists in securing current and future water entitlements
- captures individual historic water use data for analysis, planning and water use management purposes.

Can an Ajenti be installed on any water meter?

Yes, provided that the water meter:

- can generate either a contact-closure or electronic pulse to tell the Ajenti how much water has passed through it (eg 1 contact-closure = 1000 litres)
- meets Department of Primary Industries and Water standards for water meters.

What will the cost of installation be?

The funding covers the telemetry equipment, standard installations, data transfer costs, individual web user account establishment and Ajenti maintenance during the three year project lifecycle.



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Technical

Who do I contact if I have a problem with my Ajenti?

If you are experiencing problems with your Ajenti, please contact the Helpdesk on 1300 850 064 or email info@taswater.com.au

Water Use

Who do I contact to find out about my water allocation?

For any queries regarding water allocations and licensing, please contact your Regional Water Management Officer or view the Department of Primary Industries and Water Licensing, Allocation and Dam Permits web page for contact details. The link to the web page is available on the project information page of the Tasmanian Water Use Management Project web site.

Who has access to my water information?

Access to your water information has not changed. You and the Department of Primary Industries and Water will continue to have the same access to your water information.

Web Site

What information will I see on my web site?

You will be able to access the following information:

- Your daily and cumulative water usage for your licensed off-take(s)
- A link to find your Department of Primary Industries and Water licence details
- Graphs and tables of your water usage information

You will also be able to add comments about the daily usage which will assist with the management of your water use.

Will anybody else be able to see the information on my web site?

No. The web site is secure and password protected.

Contact Details

Project Hotline: **1300 850 064**
Email: info@taswater.com.au
Website: www.taswater.com.au